



# Feedback Report Session 2021-22

Feedback was collected from all stake holders for session 2021-22. Stake holders Students, Parents, Alumni and Employees participated in feedback process. Feedback was analysed by feedback committee in coordination with IQAC. Collected feedback and summary is presented herewith.

Feedback report has five parts:

- 1 - Students feedback
- 2- Parents feedback
- 3- Alumni feedback
- 4- Employees feedback
- 5- Summary and action taken

## 1. STUDENT FEEDBACK:

### Total Response-1233

Response Breakup

#### • Gender Wise

Gender Group	No of Respondents
Female	802
Male	430
Third Gender	01

#### • Class Wise: UG Programme

Class ↓	Year →	First Year	Second Year	Third Year
BA		14	171	133
B Sc		00	327	314
BCom		07	57	96

#### • PG Programme

Name of PG Class	English	Sociology	Political Science	History	Economics	M.Sc. Mathematics	M.Com.	PGDCA
Response	00	14	14	08	20	24	93	37

#### • Income Wise

Income Group	No of Respondents
Less than 1 Lakh	1024
1 Lakh to 2 lakh	121
2 Lakh to 4 Lakh	54
More Than 4 Lakh	34

## • Category Wise

Category	Male	Female	Third Gender
<b>General</b>	<b>150</b>	<b>291</b>	
<b>SC</b>	<b>74</b>	<b>33</b>	
<b>ST</b>	<b>13</b>	<b>108</b>	
<b>OBC</b>	<b>191</b>	<b>368</b>	<b>01</b>
<b>MINORITY</b>	<b>02</b>	<b>01</b>	

## • Residential Area Wise

Value	Count
<b>Village</b>	<b>450</b>
<b>Semi Urban</b>	<b>648</b>
<b>City's</b>	<b>135</b>

**Student Feedback Summary with Percentage Analysis:** Suggested highest response is marked in Red Color.

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Teachers come well prepared in the class.	303	24.6	357	29.0	<b>438</b>	<b>35.5</b>	89	7.2	46	3.7
Status of course completion in the class by teachers.	202	16.4	328	26.6	<b>455</b>	<b>36.9</b>	161	13.1	67	5.4
Do the teachers ask questions in their lectures?	241	19.5	<b>372</b>	<b>30.2</b>	354	28.7	120	9.7	46	3.7
Do the teachers take classes on time?	247	20.0	309	25.1	<b>433</b>	<b>35.1</b>	144	11.7	100	8.1
Do the teachers use ICT tools like projector, computers, sharing of PDF file etc. effectively in the class?	246	20.0	272	22.1	<b>408</b>	<b>33.1</b>	151	12.2	156	12.7
What's the level of education in the College?	277	22.5	319	25.9	<b>360</b>	<b>29.2</b>	110	8.9	57	4.6
Are the teachers prompt in answering questions in the class?	332	26.9	346	28.1	<b>436</b>	<b>35.4</b>	82	6.7	32	2.6
Academic and Cultural activities are regularly organized in the college and students encouraged to participate.	<b>387</b>	<b>31.4</b>	383	31.1	380	30.8	67	5.4	16	1.3
Internal examinations are held regularly and regular assessments help in identifying weaknesses in learning.	265	21.5	318	25.8	<b>467</b>	<b>37.9</b>	129	10.5	54	4.4
Admission process is transparent in the College with equal opportunities to one and all.	302	24.5	311	25.2	<b>486</b>	<b>39.4</b>	97	7.9	30	2.4

All complaints are redressed timely.	243	19.7	333	27.0	<b>333</b>	<b>27.0</b>	<b>130</b>	10.5	58	4.7
Overall evaluation of the College.	319	25.9	335	27.2	<b>335</b>	<b>27.2</b>	<b>98</b>	7.9	44	3.6

• **Student Feedback on Facilities available:**

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Books are adequate in the library and issued timely.	348	28.2	365	29.6	<b>387</b>	<b>31.4</b>	94	7.6	39	3.2
Sports facilities are good and help in the improvement of sports ability.	328	26.6	385	31.2	<b>424</b>	<b>34.4</b>	67	5.4	13	1.1
Class room furniture are adequate.	309	25.1	362	29.4	<b>418</b>	<b>33.9</b>	106	8.6	38	3.1
Washroom/Toilet facility is adequate and sanitized and cleaned regularly.	268	21.7	316	25.6	<b>450</b>	<b>36.5</b>	109	8.8	89	7.2
Level of concern for safety of girl students.	261	21.2	369	29.9	<b>464</b>	<b>37.6</b>	102	8.3	37	3.0
Standard of cleanliness in the College.	242	19.6	369	29.9	<b>455</b>	<b>36.9</b>	114	9.2	53	4.3
Level of greenery in the College.	298	24.2	367	29.8	<b>444</b>	<b>36.0</b>	100	8.1	34	2.8

## 2. PARENT FEEDBACK SESSION: 2021-22

Total Response- 199

### Class of Student of Parents

Class ↓	Year →	First Year	Second Year	Third Year
BA		2	3	1
B Sc		1	0	0
BCom		4	3	2

### PG Programme

Name of PG Class	English	Sociology	Political Science	History	Economics	M.Sc. Mathematics	M.Com.	PGDCA
Response	4	8	2	4	29	14	82	29



### Response Analysis

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Teaching environment in College	55	27.6	88	44.2	31	15.6	23	11.6	2	1
Level of improvement of your ward (Child)	50	25.1	91	45.7	30	15.1	25	12.6	2	1
Extra-curricular activity	75	37.7	84	42.2	20	10.1	17	8.5	3	1.5
Behaviour of teachers	60	30.2	92	46.2	19	9.5	14	12.1	4	2
Library and Sports facility	71	35.7	75	37.7	27	13.6	18	9	8	4
Timely information of admission/exam/ scholarship etc.	66	33.2	85	42.7	19	9.5	24	12.1	5	2.5
Organized Employment courses	54	27.1	79	39.7	22	11.1	29	14.6	15	7.5
Problem solving of your ward in college	45	22.6	90	45.2	23	11.6	33	16.6	8	4
Moral values improving.	47	23.6	90	45.2	29	14.6	27	13.6	6	3
Overall Analysis of the college	51	25.6	92	46.2	28	14.1	27	13.6	1	0.5

### 3. ALUMNI FEEDBACK: 2021-22

Feedback from Alumni was collected and analyzed by feedback committee in coordination with IQAC. Suggested highest response is marked in Red colour.

**Total Response: 178**

	Strongly Agree		Agree		Not Sure		Disagree		Strongly Disagree	
	No.	%	No.	%	No.	%	No.	%	No.	%
Proud to be the student of Dr Khoob Chand Baghel Govt PG College Bhilai-3.	<b>87</b>	<b>48.9</b>	80	44.9	9	5.1	0	0	2	1.1
The learning in the College is useful in my career.	69	38.8	<b>105</b>	<b>59</b>	3	1.7	1	0.6	0	0
College is involving alumni in its activities if required.	51	28.7	<b>109</b>	<b>61.2</b>	15	8.4	2	1.1	1	0.6
The new courses like PGDCA or PG Classes introduced meet contemporary requirements.	56	31.5	<b>107</b>	<b>60.1</b>	12	6.7	2	1.1	1	0.6
Formation of Department wise alumni associations is a step in the right direction.	58	32.6	<b>108</b>	<b>60.7</b>	9	5.1	2	1.1	1	0.6
The alumni have a role to play in financially strengthening the college.	61	34.3	<b>103</b>	<b>57.9</b>	12	6.7	1	0.6	1	0.6
Interested in Helping students: We can contact for the overall development of College / or any other academic need of current student.	<b>Yes</b>					<b>No</b>				
	<b>169 (94.9%)</b>					9(5.1%)				
Alumni Association Membership. Are you interested to participate our College Alumni Association?	<b>155(87.1%)</b>					23(12.9%)				

## 4. EMPLOYEE FEEDBACK SESSION 2021-22

Employee feedback is obtained from employees. Feedback suggestion were asked on various aspect of college environment and facilities.

**Total Response: 30**

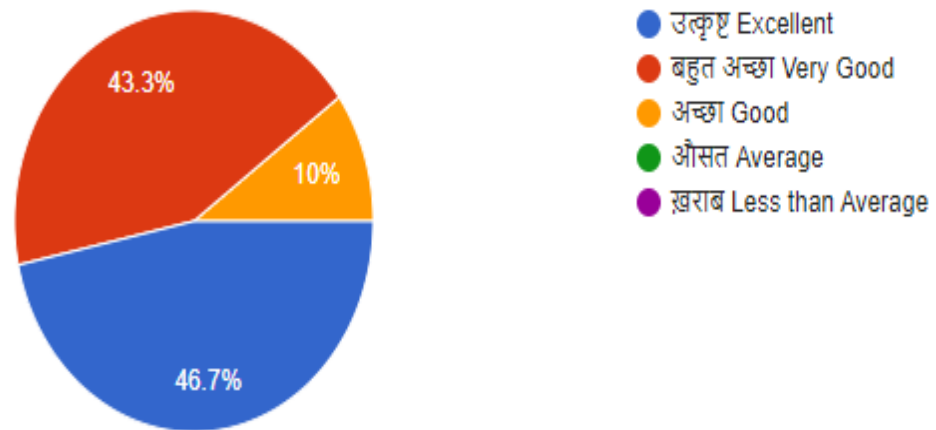
Name of Post	No of Respondents
Principal	00
Professor	00
Assistant Professor	24
Sport Officer	01
Librarian	01
Lab Technician	01
Computer Operator	00
Grade I	00
Grade II	01
Grade III	00
Lab Attendant	00
Book Lifter	00
Peon	00
Sweeper	00
Chowkidar	00
Others	02

### Response Analysis

	Excellent		Very Good		Good		Average		Less than average	
	No.	%	No.	%	No.	%	No.	%	No.	%
Working Conditions in college.	<b>14</b>	<b>46.7</b>	13	43.3	3	10	00	00	00	00
Overall facilities like Internet, computer, cooler is satisfactory	<b>12</b>	<b>40</b>	12	40	6	20	00	00	00	00
Other facilities like Toilet/Drinking water facilities are good.	8	26.7	7	23.3	<b>10</b>	<b>33.3</b>	5	16.7	00	00
Good cooperation is obtained from administration.	7	23.3	<b>17</b>	<b>56.7</b>	6	20	00	00	00	00
Good work is praised.	9	30	<b>14</b>	<b>46.7</b>	6	20	1	3.3	00	00
All government Benefit like leave is sanctioned when required.	12	40	<b>13</b>	<b>43.3</b>	5	16.7	00	00	00	00

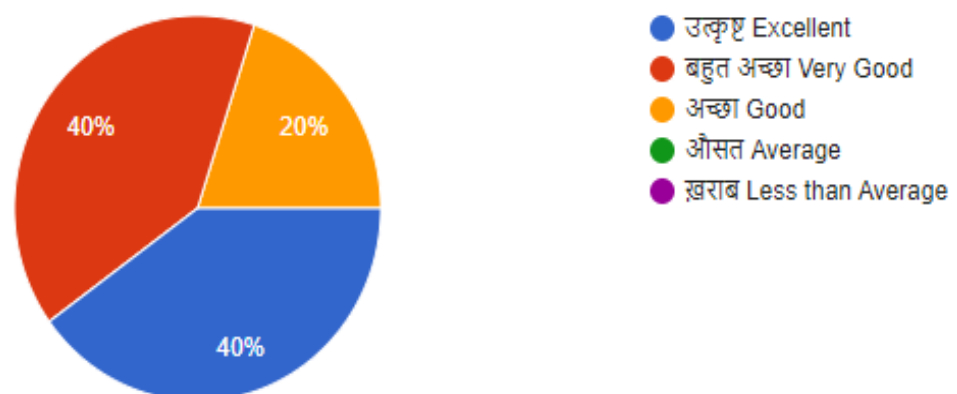
## महाविद्यालय में कार्य की स्थितियां कैसी है / Working Conditions in college.

30 responses



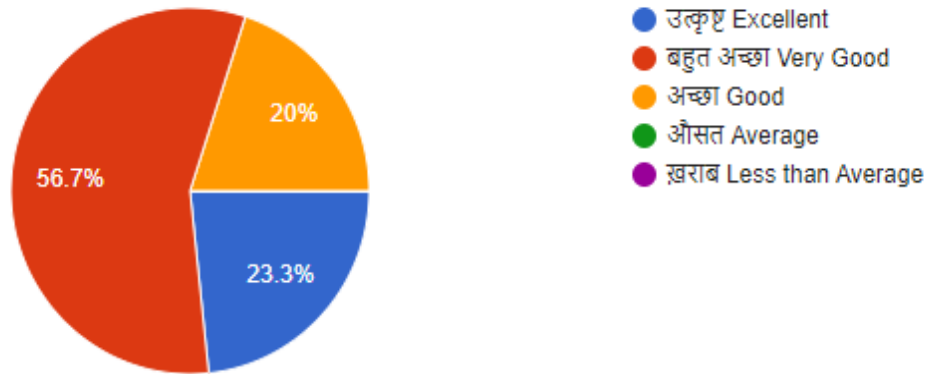
## कार्य हेतु सम्पूर्ण सुविधा जैसे इंटरनेट , एयरकूलर , कंप्यूटर , बैठने की व्यवस्था अच्छी है / Overall facilities like Internet, computer, cooler is satisfactory

30 responses



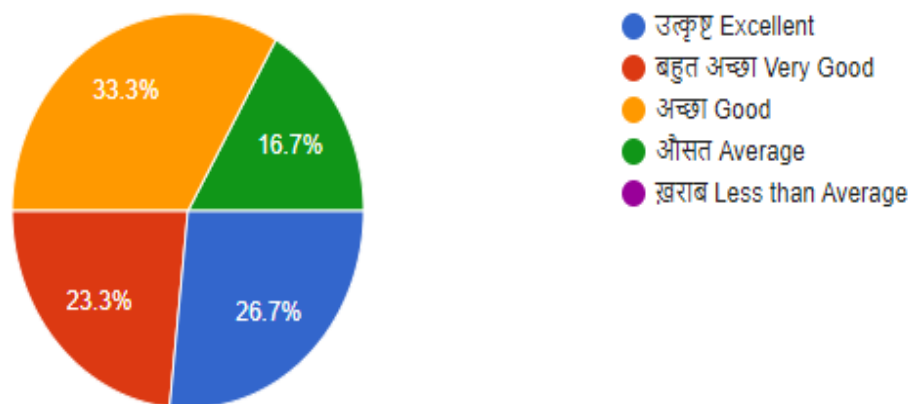
महाविद्यालय के कार्यों में प्रशासन से अच्छा सहयोग मिलता है / Good cooperation is obtained from administration.

30 responses



अन्य सुविधाएँ जैसे टॉयलेट पीने के पानी की व्यवस्था अच्छी है / Other facilities like Toilet/Drinking water facilities are good.

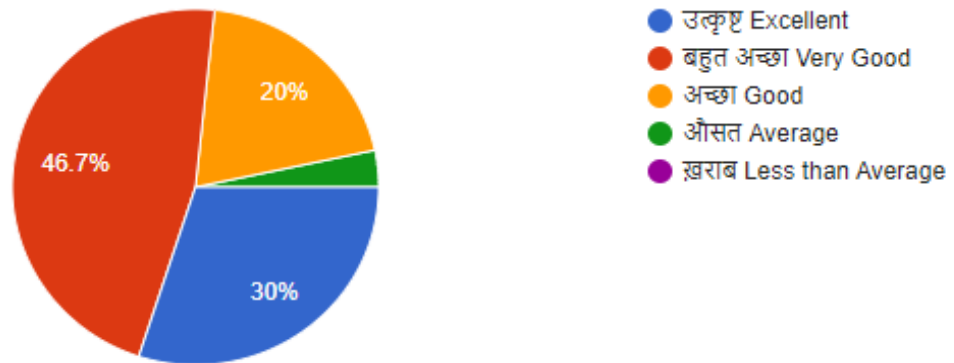
30 responses





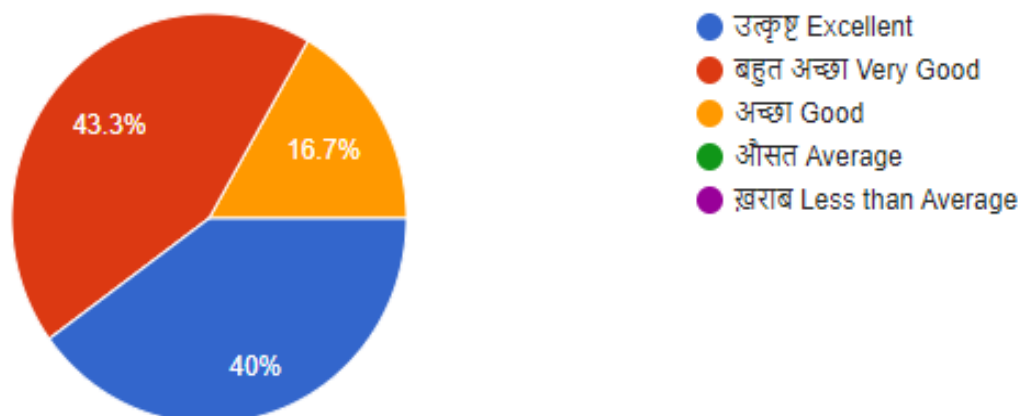
महाविद्यालय में अच्छे कार्य को सराहा जाता है / Good work is praised.

30 responses



आवश्यकता पड़ने पर शासन के नियमानुसार सारे लाभ जैसे छुट्टियां मिलती हैं / All govt Benefit like leave is sanctioned when required.

30 responses




## 5. ALL STAKEHOLDERS FEEDBACK SUMMARY AND ACTION TAKEN REPORT

S.No	Stakeholder	Stakeholder Suggestion	Action Taken
	Students	Lack of equipments in laboratories for practical	As we are Govt. Institution, we purchase equipments for laboratories only after the funds are released from the Govt. However all Science departments have been instructed to use optimum use of the facilities for the benefit of students
		More than one counter should be opened for form submission.	Instructions are given to office to increase fees collection and form submission counter according to the number of students.
		Cleaning Should improve	A committee has been formed which regularly monitors cleanliness in the college campus.
		Security and safety of College should be of utmost importance. Trespassers should not be allowed inside the college premises.	Half of college boundary has been constructed by janbhagidari fund and a proposal has been sent to the Govt. for the completion of the boundary wall by releasing funds.
		Seeing to the demand of English, it has been recommended to conduct classes in English	Instructions have been issued to the professors to take their classes in English
		Recommendations given for improvement by increasing number of teachers and quality of education.	Posting of teachers is done by the Govt. of C.G. The quality of education improves accordingly.
		Folk art of C.G. reflecting its rich culture should be painted in the walls of the college.	Folk art painting of Chhattisgarh, depicting the rich culture of our State is painted on the walls of the College.
		Drinking water facility should be in more places in College	College has 04 water coolers, properly accessible to students in every floor.
		Pictures and illustrations from the chapters of the curriculum should be displayed in the classroom by projector.	The projectors are used to display pictures and illustrations from the curriculum.
		Library should be updated with books of latest editions.	New Edition of books are purchased by the library according to availability of funds and suggestion from students.
		Do the teacher college come to college on time ?	The College has Biometric Attendance Machine to monitor the attendance of teachers.
		Functional auditorium and wash room	02 More washrooms have been constructed seeing to the strength of the students, and others have been repaired. The College auditorium is functional.

Parents	Regular Teacher Parents meeting	PTMs are held in few departments regularly. Others departments have been advised for conducting PTMs.
	A well- established canteen recomended	A New spacious, big canteen has become functional in the College in this academic session.
Alumni	Proper arrangements to be made available for fee waiving of poor students.	Our Govt. has already given BPL scholarship to the students.
	Garden Should be there in College	Developing a garden in the college is being looking into.
Employee	Cleaning and maintenance of toilets and premises cleaning.	Due to ongoing renovation work cleaning of college campus is affected; Instructions to class IV employees are regularly given for cleaning and maintenance of toilets and premises and regular inspection is done by the Principal and the teaching staff.
	Discipline Committee will work in proper manner	A discipline committee of all professors is formed. Which regularly monitor and check the premises and I card of the students
	The behavior of office staff is not good and better coordination with the Principal is recommended.	The office staff has been advised not to misbehave and improve their conduct.
	Students/ teacher ratio should be feasible	As we are a Govt. Institution, we are requesting our higher authorities for more sanction of posts of teachers to improve Student/Teacher ratio.

  
 Committee Members

  
 Principal  
 Principal  
 Dr. K.C.B Govt. P.G. College  
 Bhalal-3 Dist-Durg (C.G.)